

What is the guarantee for PENpal

The Limited Warranty is provided by Mantra Lingua and is applicable to the Product (here in defined as PENpal) purchased through an authorised dealer. The Warranty shall not extend to anyone other than the original purchaser or the person for whom the product was purchased as a gift.

This Warranty is valid only in the UK, South Asia, Europe, Australia and North America and is valid only upon presentation of a bill of sale (either invoice receipt) or registering on our website. The Product is warranted against defective materials or workmanship for two years from the date of original purchase, and is limited to repair and/or replacement of defective parts. This Warranty covers all defects encountered in normal use of the Product. This Warranty does not cover normal wear and tear such as scratches, dents, cracks, etc., nor does it apply to defects due to abuse, mishandling, repair by a non-authorized agent, unsuitable storage, transport damage, sand damage, liquid damage, fungus damage, import damage, or tampering.

Mantra Lingua specifically disclaims any implied warranty of merchantability or fitness for a particular purpose. Any implied liability of merchantability is limited to the physical pen.

Limitations of liability

The entire and exclusive liability and remedy for breach of this Limited Warranty shall be limited to the replacement of the defective Product and shall not extend to any claim for or right to recover any other damages. In no event will Mantra Lingua's liability for any damages to you or any other person ever exceed the purchase price of the Product, regardless of the form of the claim. Some countries do not allow the exclusion of incidental or consequential damages so some of the above may not apply to you.

Warranty Claim Instruction

While the Product is under the term of this warranty, if you have a claim, please return it either to the dealer you purchased it from or to Mantra Lingua. Include with the Product the bill of sale and a description of the defective claim. If Mantra Lingua determines the product to be defective, we will repair or replace it at NO CHARGE.

Shipping Instruction Policy

If you return the Product by mail delivery service, be sure to pack it in its original box or comparable packaging and insure it. Please keep this Warranty Slip which is your permanent record of warranty terms and conditions applicable to your PENpal. It will be required for warranted service and if lost it will not be reissued.

How do I register my PENpal?

You will need to register your **PENpal** or any of our other electronic devices online at www.mantralingua.com/warranty. Select Home and login. Then on 'my accounts' you will have a link to the above warranty page. This looks like the image below. You will need to have your invoice number. The registration is only valid for first time users and this is used to calculate the warranty days.

MANTRA LINGUA
ENLARGING, DIGITAL, SOFTWARE, SYSTEMS FOR LEARNING

Home Products Languages Collaborative Learning Videos Software Demos

Home > Online Warranty Registration

Online Warranty Registration

Thank you for purchasing from Mantra Lingua. Please take a moment to complete and submit this information. Registering your product allows us to better serve you and your dealer in the event that technical or warranty assistance is needed. This information will be used for warranty verification or to contact you in the unlikely event of a product recall.

Product *

Date of Purchase *

Invoice Number *

Your Name *

Select device: Pens, Tablets, Palettes...

You will need your invoice number and date